

FIG. 1

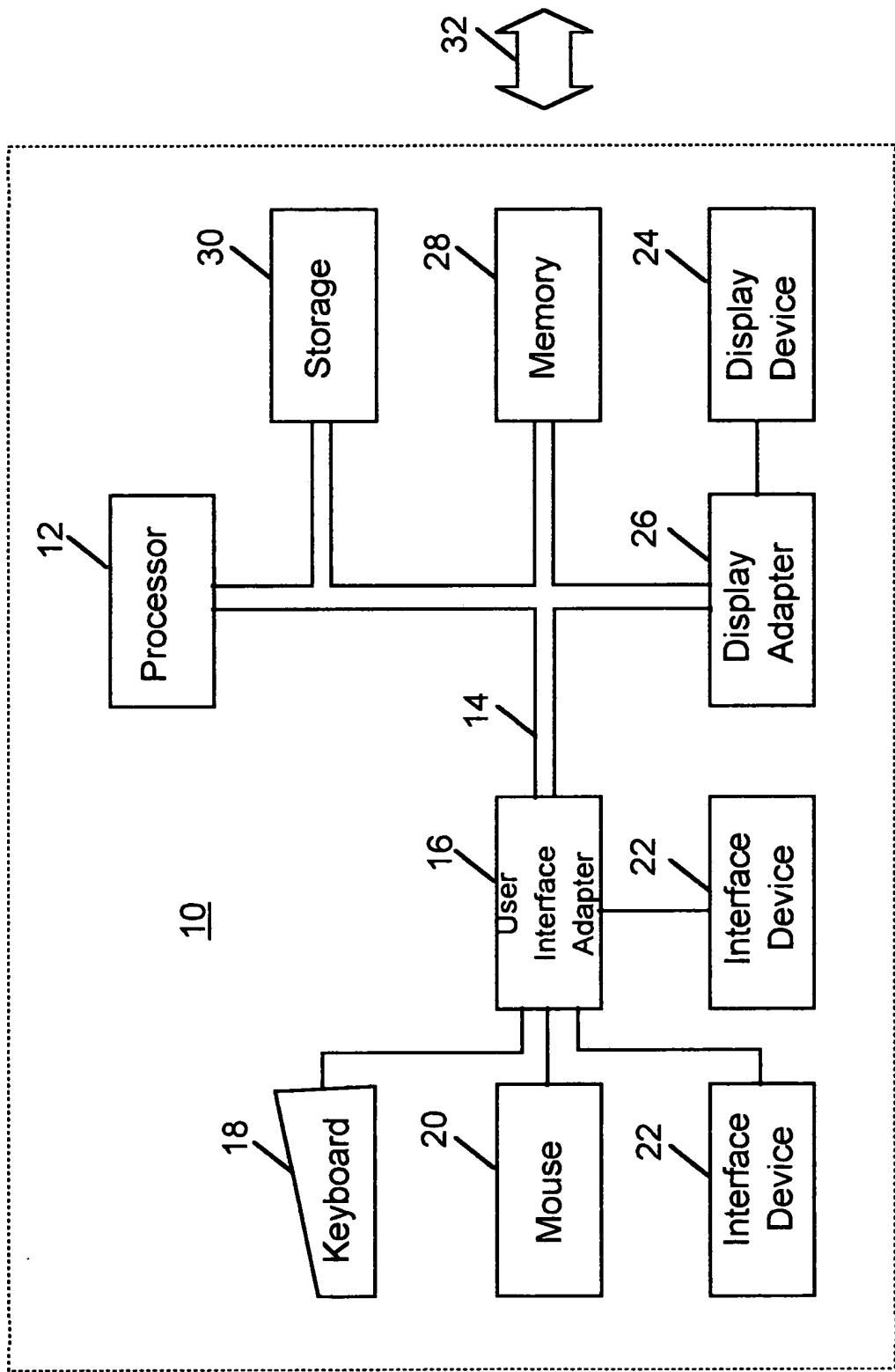


FIG. 2  
(Prior Art)

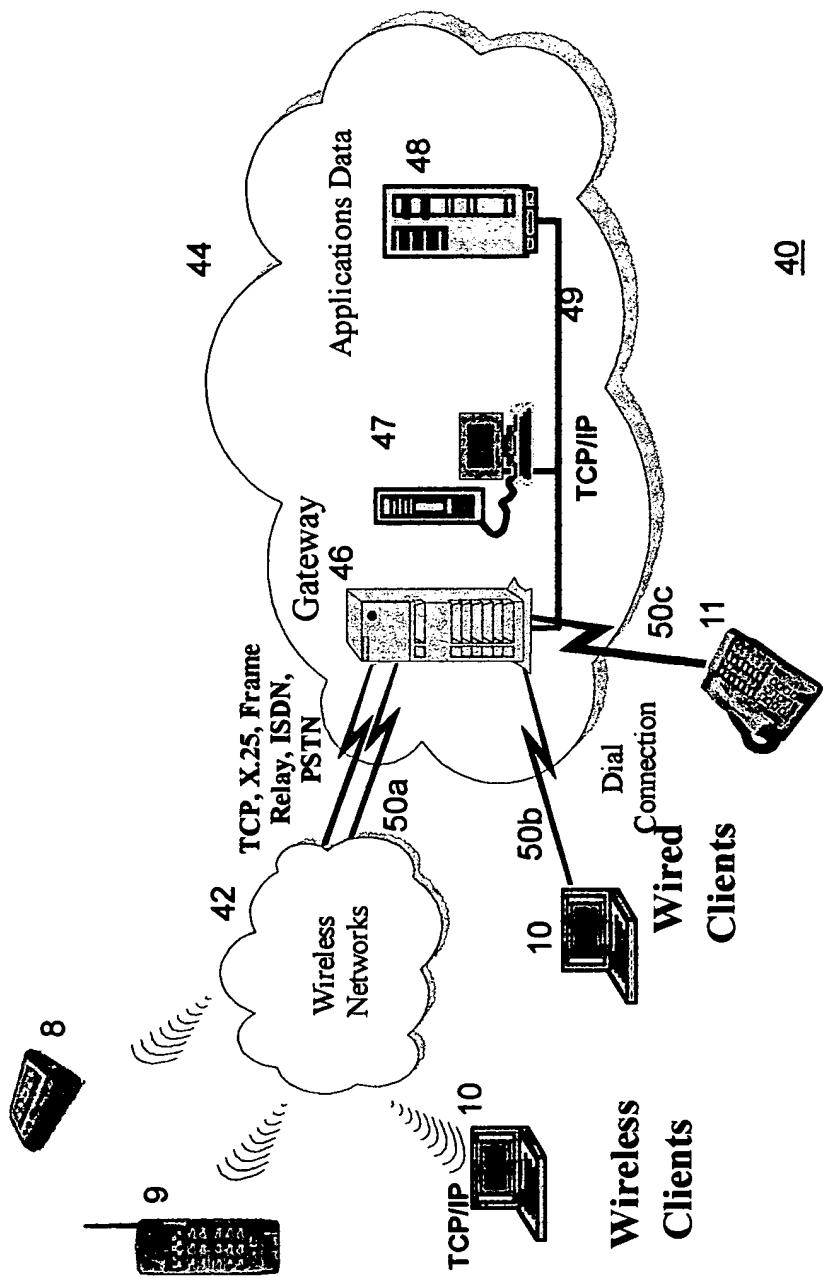


FIG. 3

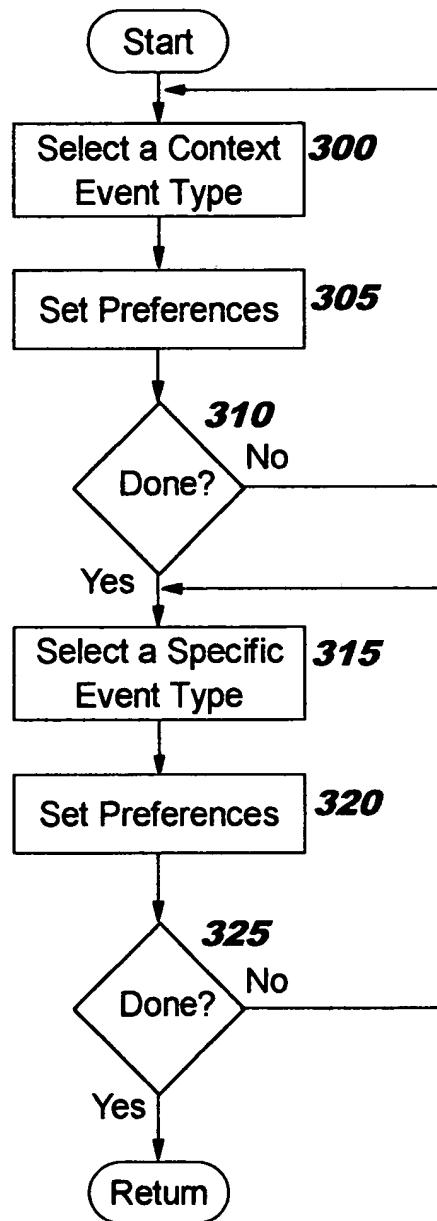


FIG. 4

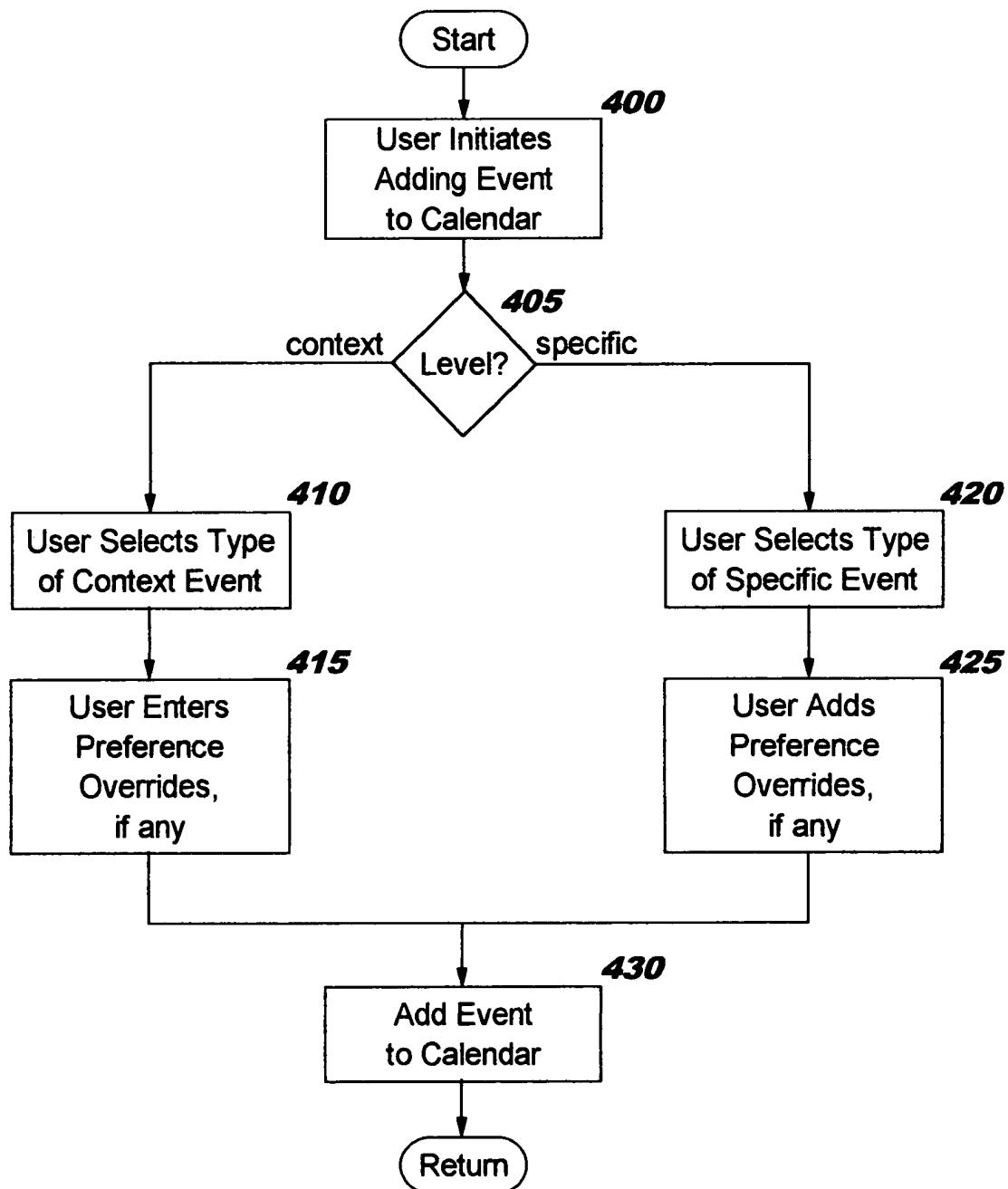


FIG. 5A

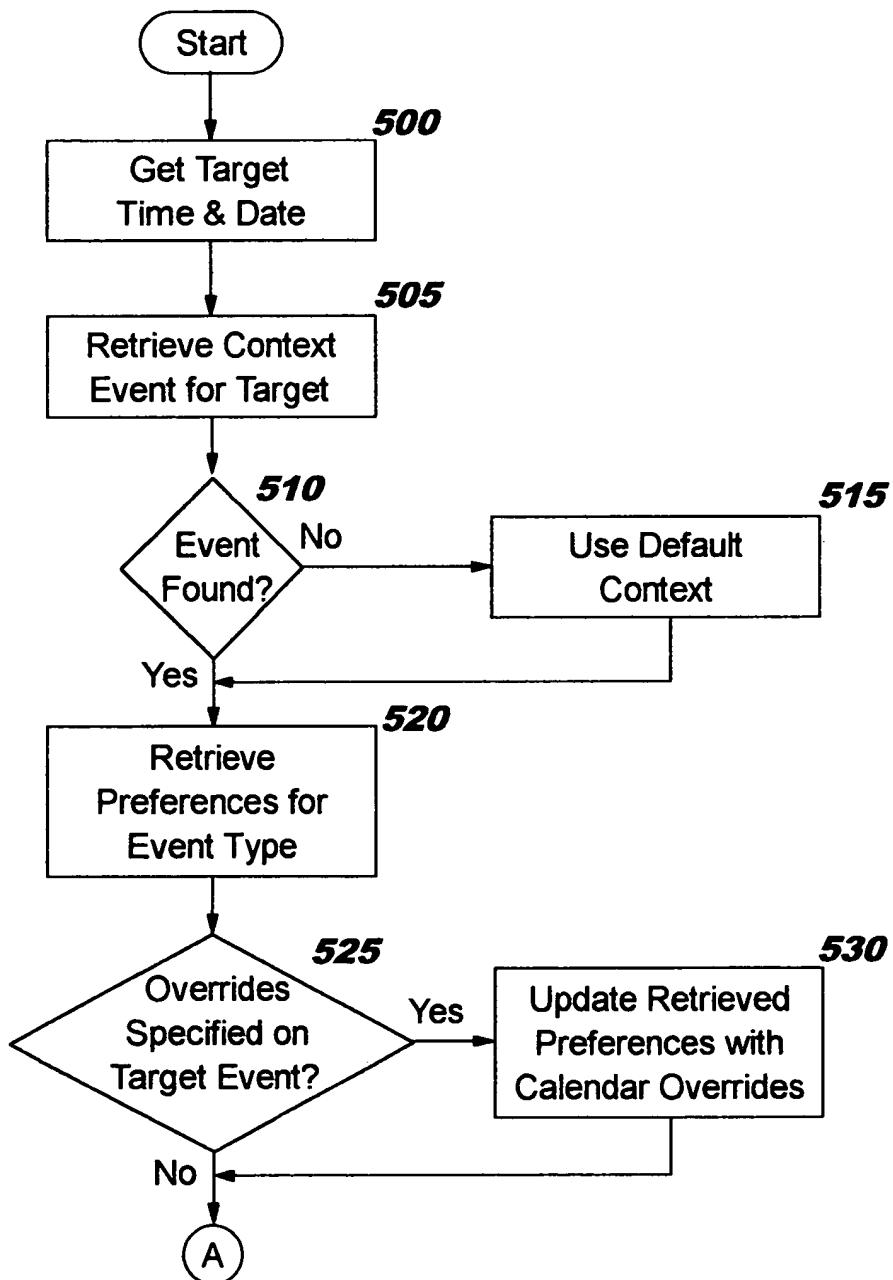
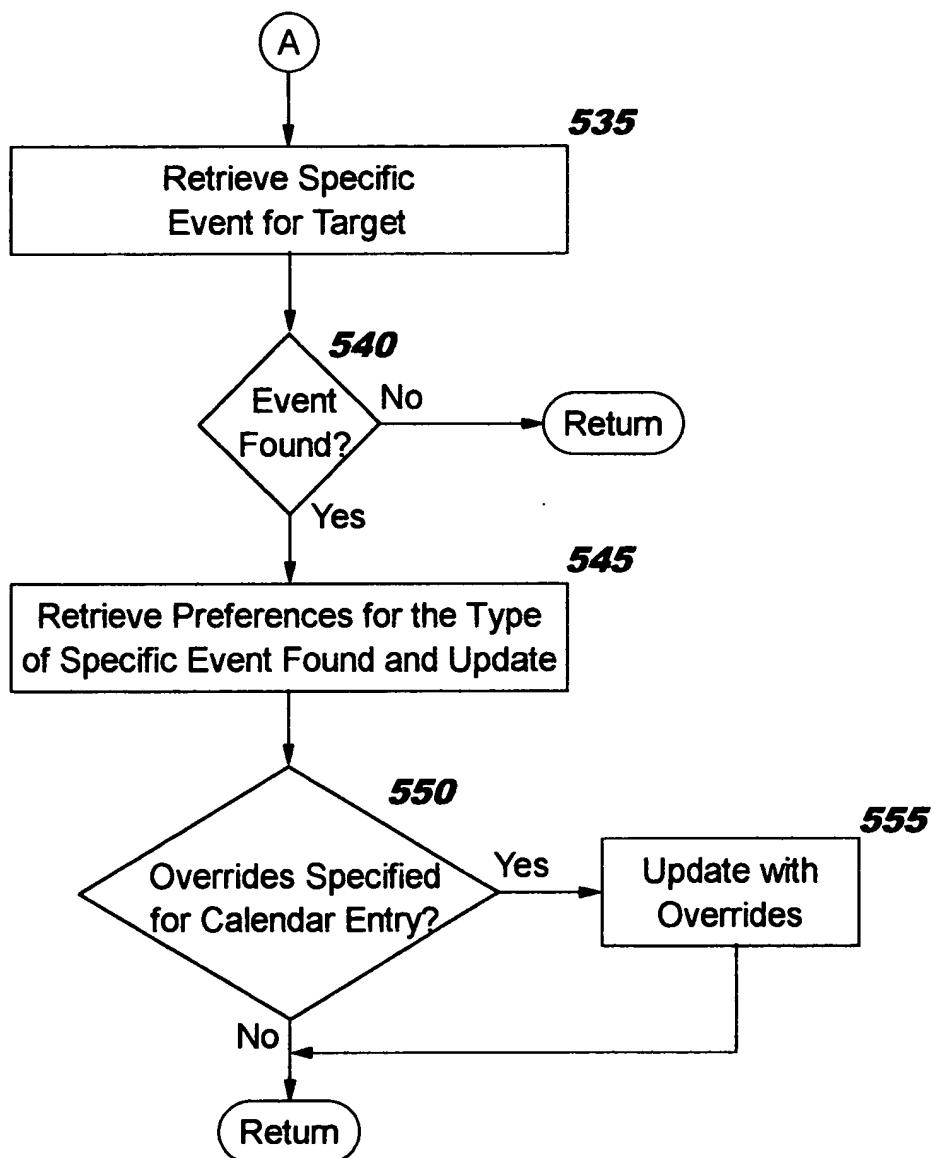


FIG. 5B



 **Context Events**

# Context Events

**Specify how you work while in the following contexts:**

Context Event Type	Context Event	Work Context	Work Frequency	Work Status
In Office	610	Check E-mail	Check Voice Mail	as soon as available
Alternate Work Location	611	hourly	every 2 hours	every 2 hours
In-Country Trip	612	every 2 hours	twice a day	twice a day
Foreign Trip	613	twice a day	within 24 hours	within 24 hours
Illness	614	within 24 hours	within 24 hours	within 24 hours
Vacation	615	within 24 hours	when back in office	when back in office
Holiday	616	when back in office	when back in office	when back in office
640 - Status preview for your most recent selection above				
650 - I am out of the office until (date) at (time). While I am away, check e-mail within 24 hours.				
<input type="button" value="OK"/> <input type="button" value="Cancel"/> <input type="button" value="Help"/>				

FIG. 7

**Immediate Contact**

**Out-of-Office and Outside-Working-Hours Settings** 710

**In-Office and Alternate-Work-Location Settings** 730

**Default (Unscheduled Time)**

**Specific Event Type:**

Meeting:

- Instant Messaging ▶ 740
- Pager/SMS ▶ 720

In-Person Meeting

Phone Meeting

eMeeting

Customer Visit

Travel

Personal Time

Lunch

Do Not Disturb

Instant Messaging ▶ 750

Instant Messaging ▶ 750

Instant Messaging ▶ 750

Pager/SMS ▶ 760

Pager/SMS ▶ 760

Instant Messaging ▶ 770

Email ▶ 770

Give callers your cell phone number if automatic transfer fails 780  
(Used only when 'cell phone' is selected as the 'immediate means')

**OK** **Cancel** **Help**

RSW9-2000-0068-US1

Alexander et al.  
9/15

8  
FIG.

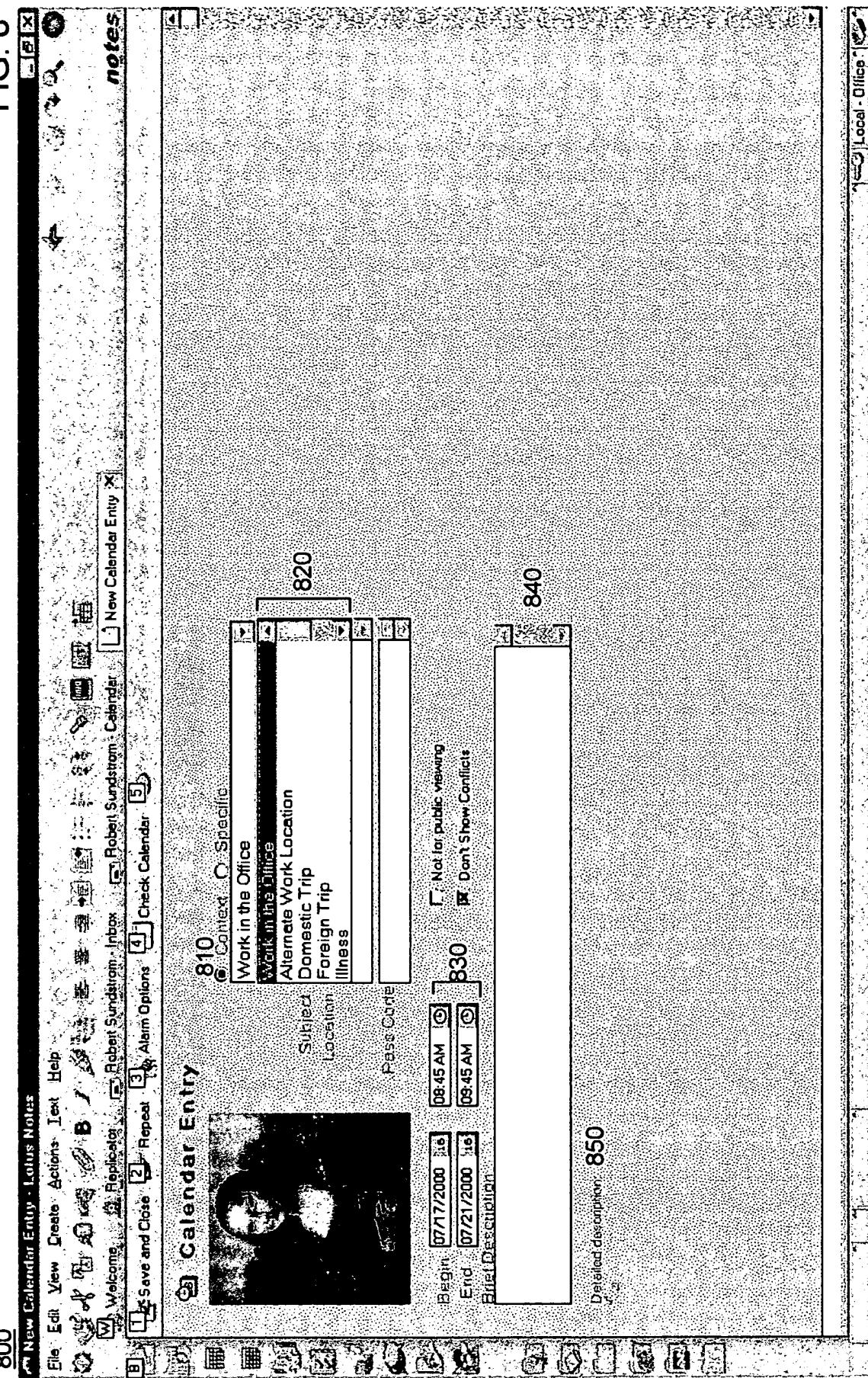


FIG. 9

Lotus Notes - New Calendar Entry

File Edit View Create Actions Test Help

Welcome Robert Sundstrom: Inbox Robert Sundstrom: Calendar New Calendar Entry

Save and Close  Repeat  Alarm Options  Check Calendar

910 920 940

Meeting - In Person  
Meeting - In Person  
Meeting - Teleconference  
Meeting - Electronic  
Customer Visit  
Ground Travel

Options Priority Subject Location Pass/Code

Date: 09/17/2000 08:00 AM - 10:00 AM  Not for public viewing  Don't Show Conflict

Event Description

Detailed description

Local - Office 1000 1100 1200 1300 1400 1500 1600 1700 1800 1900 2000 2100 2200 2300 2400

Start Method and ...  Command P...  IBM AX: Do...  Java Informa...  Instab... Micr...  New Cal...  New Note...  Start

FIG. 10

RSWA-2000-0068-451  
Alexander et al.  
11/15

1000

To: Jane Smith/Raleigh/IBM@IBMUS

From: Tom Johnson/Raleigh/IBM@IBMUS

1010 Subject: Johnson, T.B. (Tom) is not available until Friday 07/20/00 at 04:00 PM. (checking e-mail)

Status 1040 1050 1020 1030 1060 1060

I am out of the office until 07/20/00 at 04:00 PM. While I am away, I check e-mail within 24 hours.  
For current contact information call my office phone number listed below.

1070 Personal Message

I am at the Focus Group Session

1080 [ Alternate Means of Contact

Instant Messaging.....	xxxxzz@us.ibm.com on Sametime Connect
Fax.....	770-999-9999
Office Phone.....	919-555-4444
Cellular Phone.....	919-444-5555
Pager/SMS.....	800-333-4455 (Pager Type: Alphanumeric)
Pager/SMS E-mail Address.....	99999999@skytel.com

1090 [ Alternate Contact Person

My alternate contact is my secretary, Jones, Mary at 1-919-555-5555.

FIG. 11

RSW9-2000-0068-451

Alexander et al.  
12/151100

1110

Robert Sundstrom is out of the office and plans to return  
1120 July 24th at 8 a.m. He will be checking for messages  
while he is away. He normally checks voice mail twice  
1130 a day.

To leave a message press 1. To speak with his backup  
1140 press 2. For immediate contact information press 3.  
To be connected with the site telephone operator  
press 9.  
1150

FIG. 12

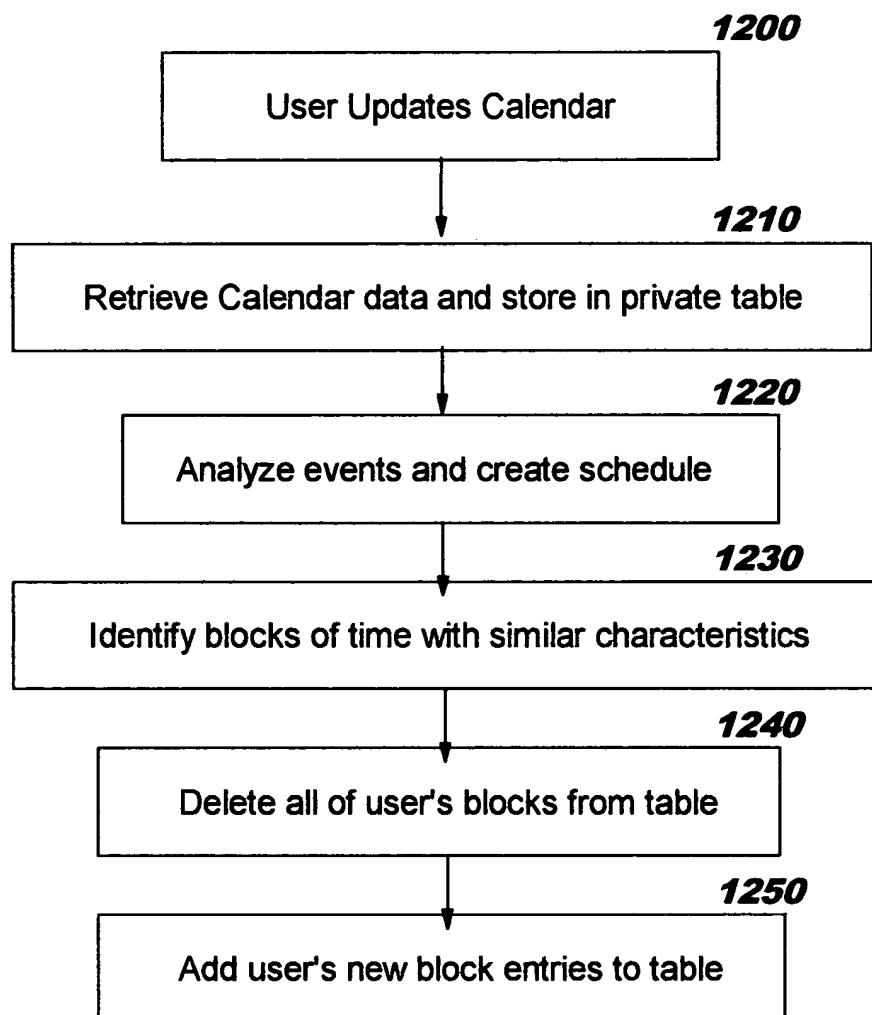


FIG. 13

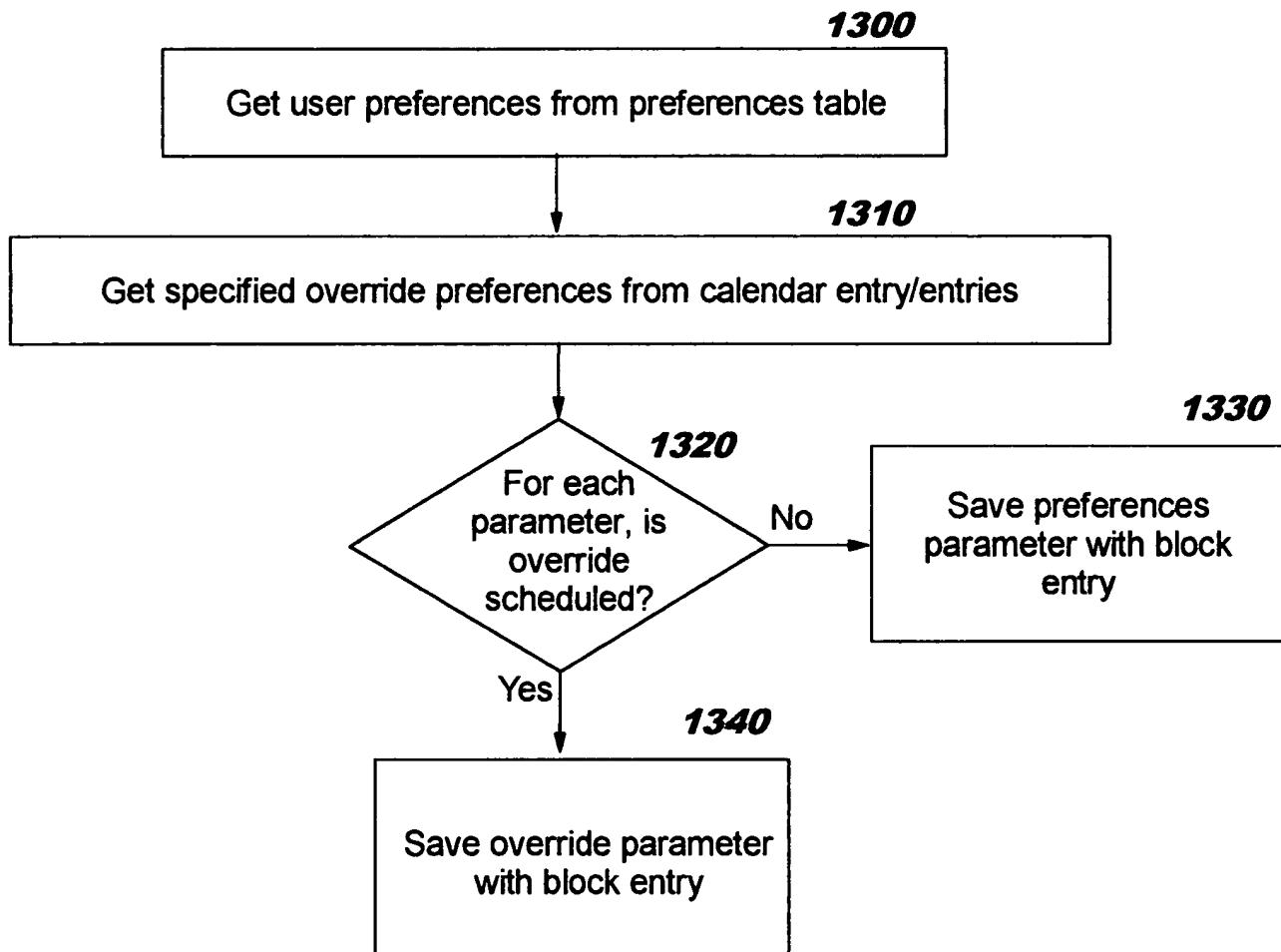


FIG. 14

1400	1405	1410	1415	1420	1425	1430	1435	1440
	Mona	19195559889	965768400	965824200	0	0	1	1
	Mona	19195559889	965824200	965854800	0	0	2	1
	Mona	19195559889	965854800	965910600	1	2	0	0
	Mona	19195559889	965910600	965941200	1	2	2	1
	Mona	19195559889	965941200	965998800	1	1	2	1